

Service Provider Hosting?

- Impacts to Customer Care
- Impacts to the Sales Channels
- Hybrid selective features

Service Provider “Enabler Role”

- Interoperability
- Network Changes

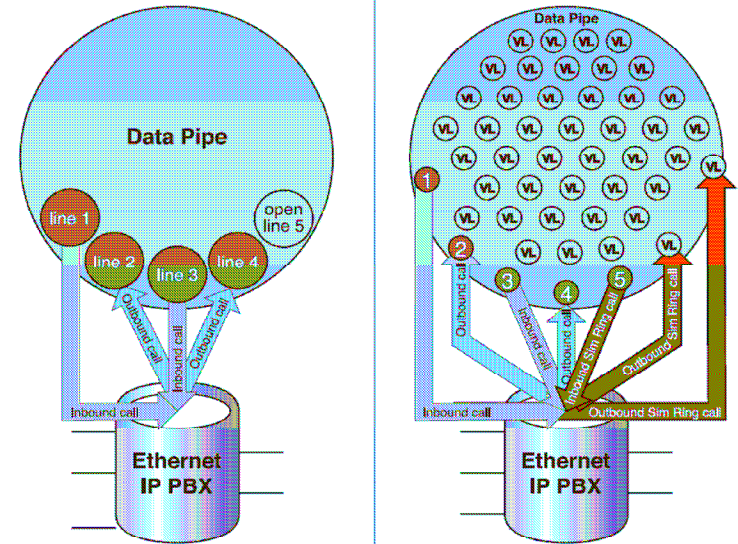
Interoperability



- ✓ Protocol
- ✓ Codec 711 723 729 etc
- ✓ Call Transfer / Redirects methods (w/ REFER?)
- ✓ DTMF (RFC 2833)
- ✓ QoS VoIP prioritization scenario
- ✓ E911 – (CGN or CPN or Forced)
- ✓ Data & Faxing (711, T.38)
- ✓ Network Characteristics (Latency SIP vs RTP)

Enable Networks for UC Features

- Packaging
 - Bandwidth vs Telco
 - Voice Paths On Demand



- Network Upgrades
 - Media & Call Agents
 - IP Infrastructure

